

The IT Geek's “Tip of the Week”

Block Spam Written In Foreign Languages

Not all spam email messages are written in English. For example, you might receive unwanted messages written in German, French, Spanish, Arabic, Baltic, Chinese, Cyrillic, Greek, Hebrew, Japanese, Korean, Thai, Turkish or Vietnamese. By default, Cal Maritime's spam filter is not configured to block these languages because some students and faculty may be corresponding in foreign languages. However, you can easily configure your spam filter settings to block these languages if desired. Here's how.

1. First, click on the following link and logon using your Windows username and password: <https://mail01.csum.edu> (Note: If you see a warning that there is a problem with the website's security certificate, click on the “Continue to this website” link.)
2. Click on the Anti-Spam Techniques icon.
3. Click on the “Foreign Languages” link on the left-hand side of the window.
4. If checked, click on the green checkmark in the box before “Adhere to Group defaults” to remove the checkmark.
5. Under the “Block All” column, click the radial button for each of the languages that you want to block.
6. When you are finished, click the “Apply Changes” button located at the bottom of the window.
7. Finally, click the “Sign off” link located in the upper left-hand corner of the window.



That's all there is to it. From this point on, SonicWALL will block messages composed in the languages that you selected. While you will see these blocked messages listed in your daily spam summary emailed to you each day, they should not appear in your inbox!

We'd love to hear from you! Please send your questions and comments to HelpDesk@csum.edu. Previous tips are online at: <http://www.csum.edu/IT/tipoftheweek.asp>