

IT Roles & Responsibilities

Jannette Corpus - Director of IT/ISO

- Manage PeopleSoft Team
- Oversee the Network/HelpDesk
- Responsible for Information Security
- Fin & HRSA Security in PS
- Project Manager for all projects on campus (ITRP2, TSGB, Special Projects)
- CMA Campus Director
- Monitor/Assignment of PSoft Tickets
- Submit Remedy tickets/Follow-up
- Approve and Submit COMR Requests
- Manage Consultants/Resources
- In charge of Budget/Purchasing for IT Dept
- TimeSheets, Overtime, Expenses for IT Dept
- Attend Campus Director, ISO, ATI and CSU Leadership Meetings
- Prepare by Client - IT KPMG and IS Audits
- ATI Executive Sponsor

Margo Axsom - HRSA Programmer/Analyst

- Functional/Technical Support for HR/SA
- Baseline Releases
- Updates and Fixes
- Troubleshoot
- Work Tickets
- Assist in testing, upgrades, projects
- Documentation/Processes
- Fit/Gap Meetings
- HUG/FAUG/ADUG/SWR Meetings
- HRSA
- Customizations
- Project Manager for PS Upgrades
- Communicate to User Community (downtime, U & F, testing, etc.)

Richard Bjorndal - Finance Programmer/Analyst

- Functional/Technical Support for Finance
- Baseline Releases
- Updates and Fixes
- Troubleshoot
- Work Tickets
- Assist in testing, upgrades, projects
- Documentation/Processes
- Finance Meetings
- Blackboard Administrator
- SQR, nVision
- Reports
- Finance Customizations

Greg Crum - Info Technology Consultant

- WebCT
- Training Faculty
- CMA Website
- HTML Support
- Faculty Support
- PeopleSoft Interfaces
- WebViewer for R25
- Migration
- ATI Web

Walter Abarca - Network and Data Center

- Manage Network/HelpDesk Team
- Network support
- Firewall
- Hardware/Software Support
- Configurations
- Monitoring
- Spam Filter Support
- HelpDesk
- Special Projects (ITRP, Wireless, Core Switches, Stat Seekeretc.)

Tom Morgan - Equipment System Specialist

- Primary Exchange Server Support
- Server Administrator
- Cruise Support
- Active Directory
- Network support
- Hardware/Software Support
- HelpDesk
- Printer Administrator
- Back-Up Administrator
- TAG Representative

Vance Webb - Equipment System Specialist

- HelpDesk Tickets
- Workstation
- Hardware/Software Support
- Computer Labs
- Secondary Exchange Server Support
- Cruise Support
- Inventory/Assets
- MP2 Application Support
- Anti-Virus Administrator
- Altiris

Louis Wilfong - Equipment System Specialist

- HelpDesk Tickets
- Workstation
- Hardware/Software Support
- Computer Labs
- Cruise Support
- Inventory/Assets

Donna Lichty

- Telecommunications Support
- R25 Master
- Scheduling
- Satellite Phone
- Communication
- Mobile Phones
- VoIP
- CMA Website Support