Computer Refresh

What is a Computer Refresh?

The Computer Refresh Program at Cal Maritime is part of our university's IT strategy to continue ongoing enhancements to the information technology infrastructure and facilities to help meet and lead expectations of high quality student and campus services. Replacing computers on an ongoing planned cycle will help ensure better technology performance, reliability and maintainability. In order to realize continued success in the development and use of information technology to serve our learning community, we must stay abreast of the advances in our infrastructure, facilities and upgrades. Computer hardware and software are important tools for student learning, business continuity and daily activities at Cal Maritime.

When will the Refresh begin?

The Computer Refresh is currently underway. The Information Technology team is assessing student labs, staff and faculty computers on campus. An online survey will be sent out to help determine computer age and need. Once the Computer Refresh survey results are received, then assessed, PCs (not Macs at this time) identified that are older than 4 years old will qualify for a refresh. In some cases, computers that are 3 years old, based on condition and need, will also be refreshed. The computers labs are first. Priority order will also be determined based on department or user readiness, Technology deployment capacity and availability of resources. Our plan is refresh all eligible computers by December 2012.

What software will be available on my new computer?

Cal Maritime's standardized software configurations will be implemented to ensure compatibilities, maintainability and optimal performance. Computers will be configured with a standard set of software intended for student, faculty and staff for business continuity and productivity computing. The new computers will be installed with Windows 7 Professional operating system and Microsoft Office 2007 (Word, Excel, PowerPoint, Access). All computers regardless if it is part of the refresh, will all be upgraded to Windows 7 and MS Office 2007 to be up-to-date with the Microsoft products and to be consistent with all the computers on campus.

What if I don't know how to use my upgraded software?

Self-guided references will be available in several formats (pdf's, video, online, etc.) which include step-by-step explanations, tips and best practices. Also, training classes and workshops will be provided if you prefer hands-on.

My computer will be refreshed; what do I need to do to transfer my files to my new computer?

IT Staff will help transfer your files securely in order to comply with Cal Maritime's information security policy. IT will schedule with users individually to transfer all your files and replace your computer. To speed up the process, we will require you to delete unnecessary files. Only business related files should be stored on University owned computers. Be advised there will be a 2-4 hour downtime (depending on what is installed on your computer) as we migrate the files over and install the appropriate software.

What will you do with the old computers?

Computers that are still in good condition, will be repurposed around the campus. DELL will buy back old computers and we will eWaste unusable computers. If approved, some computers can be donated to different organizations.

What is the cost benefit?

To obtain optimal cost savings, computers will be ordered in bulk from an approved vendor using the CSU buying power. This standardization allows for overall savings and consistency in support and viability of the machines. Only computers and monitors will be replaced not peripherals (e.g. printers, scanners, etc.) Most importantly, newer systems also use far less power than older systems which will reduce the strain on the university power requirements and we will be eligible for energy saving rebates.