## How to clear cache and cookies

For Google Chrome, Edge, Internet Explorer or Mozilla Firefox, you can quickly clear your cache with a keyboard shortcut. While using your browser, press **Ctrl+Shift+Delete** simultaneously on the keyboard to open the appropriate window. **Remember to** close the browser and restart it after clearing the cache and cookies.

Screenshots of settings

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| **Google Chrome:**A screenshot of a computer  Description automatically generated | **How to delete history on Google Chrome:** Click the **Tools**menu (i.e., three dotted lines in the upper-right corner).1. Select **History.**
2. Select **Clear Browsing Data**from the left-hand side. Set the **Time Range** set to **All Time**. Check-mark **Cookies and other site data**and **Cached images and files**and select **Clear Data.**
3. If you are on a Windows computer, close and reopen Chrome to save your changes. If you are on an Apple computer, go to the **Chrome** menu on the top menu bar and select **Quit** for the changes to take effect.
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| A screenshot of a computer  Description automatically generated**Edge:** | **How to clear history on Microsoft Edge for Windows 10:** Click the **Tools** menu (three dotted lines in the upper-right corner), and open the **Settings** menu1. Click **Privacy, search, and services** on the left-side menu.
2. Under the section **Clear browsing data**, click **Choose what to clear**.
3. Select **Cookies and other site data** and **Cached images and files**.
4. Click **Clear Now.**
5. Close Microsoft Edge for your changes to take effect.
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| **E**x**plorer:** A screenshot of a computer  Description automatically generated | **How to delete on Internet Explorer:*** 1. **Click the Tools menu (gear symbol at upper right corner)**
	2. **Select the General tab**
	3. **Under the section Browsing history click the Delete button.**
	4. **check the boxes from the screenshot.**
	5. **Click Delete**
	6. **Click Apply and then OK**

Close Microsoft Edge for your changes to take effect. |
| **Firefox:** A screenshot of a computer  Description automatically generated | **How to delete history on Firefox:**1. Click on the **Tools**bar
2. Click on **Settings**(On Mac, it is labeled **Preferences**).
3. On the menu to the left, select **Privacy & Security**.
4. Under the **Cookies and Site Data** option, click the **Clear Data** button.
5. Select only the two options and hit **clear now**.

If you are on a Windows computer, close and reopen Firefox to save your changes. If you are on an Apple computer, go to the **Firefox** menu on the top menu bar and select **Quit** for the changes to take effect. |
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| **Mobile Devices** |  |
| **How to clear history on Google Chrome for iOS:** Open Google Chrome on your iOS device.1. Click on the menu toolbar in the bottom right corner
2. Select **Settings**.
3. Select **Privacy.**
4. Select **Cookies**, **Site Data**, and **Cached Images and Files**. At the top, set the **Time Range** set to **All Time.**
5. Click **Clear Browsing Data** at the bottom of the screen.

Confirm by clicking **Clear Browsing Data** again. | **How to delete history on Safari for iOS – how to delete cookies on iPhone:** Go to the Settings app on your device.1. Scroll down to the **Safari** menu.
2. Scroll down and select **Clear History and Website Data.**
3. You will see a pop-up asking if you want to clear the History and Data. Select **Clear History and Data.**

The button for Clear History and Website Data will turn gray when the cache and cookies have been successfully cleared. |