

Stephen L. Frazier

Chief Information Officer
California Maritime Academy
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EDUCATION

- Master of Science in School Computer Studies** August 1985
Northwest Missouri State University, Maryville, MO
- Bachelor of Arts** (Dual Majors: Biology and Psychology) May 1972
Central Methodist College, Fayette, MO

PROFESSIONAL EXPERIENCE

California Maritime Academy (A specialized campus of The California State University) 7/06 - Present
Vallejo, CA

Chief Information Officer

- Report to the Vice President of Administration and Finance.
- Provide leadership, planning, and management for all aspects of information technology on campus including academic and administrative computing, telecommunications, data and voice networking, user support services, and technical aspects of distance and distributive education.
- Serve on various University committees including the President's Advisory Board, WASC Steering Committee, IT Strategic Planning, Diversity Resource Council and Chargeback Committee.
- Participating member of the California State University Information Technology Advisory Committee (ITAC).
- Current projects are listed at <http://www.csum.edu/personal/sfrazier/>

Eastern Connecticut State University
Willimantic, CT

Information Center Manager/Manager of the Center for Instructional Technology 10/94 – 6/07

- Report directly to the CIO.
- Responsible for supporting all aspects of academic computing for 250 faculty and nearly 5,000 students.
- Provide leadership for the Center for Instructional Technology (CIT) serving as first point of contact for faculty. Work with Chairs, Deans, CIO & VPs to plan and manage university-wide IT projects & upgrades.
- Provide advanced consulting and technical services for the University community. Responsible for technology acquisition consultation for both schools.
- Resolve the more difficult network, hardware, account and software issues affecting classrooms, faculty and students by working in collaboration with the Help Desk and Network Services.
- Provide administration and support for online course management systems (formerly mGen and now WebCT) and video-conference course development and delivery. Collaborate with the Application Group to integrate WebCT with SCT Banner. Support development of multimedia and streaming video.
- Support academic and administrative departments developing websites (including online forms & surveys).
- Oversee the Software Distribution Center. (Prior to the CSU System Office facilitating software purchases, CIT negotiated site-licenses for the University.)
- Maintain and support instructional classrooms, all multimedia classrooms and labs for the University (Windows, Macintosh and Unix platforms). Build, maintain and deploy Windows XP images for classroom, faculty and staff desktop PCs (configuration, security profiles, and installation of applications).
- Manage several servers and develop custom applications to support academic initiatives.
- Hire, supervise and conduct performance reviews for CIT full-time staff.
- Plan and execute the Information Technology Fee budget in addition to CIT and WWW budgets.
- Responsible for grant writing (also participated in the NEASC accreditation writing process).
- Provide university-wide IT training on Microsoft Office applications and specialized software.
- Develop academic computing guidelines and procedures.

- Support student retention through participation in the First Year Program.
- Form collaborative partnerships with many departments including (but not limited to) Media Services, Continuing Education, Library, Education, Math/Computer Science, Environmental Earth Science, Business and the Center for Educational Excellence. Form partnerships with external organizations as well.
- Serve on several University committees including Web Policy and Review, Minority Mentoring and Recruiting, ADA, SUAOF Staff Development.
- Develop marketing campaigns to promote CIT services and its image.

Bryant College

Smithfield, RI

Manager of Research and Instructional Computing

9/87 – 10/94

- Reported to the Executive Director of Information Technology as the sole full-time staff member supporting research activities (primarily for faculty, but also students). Supported faculty conducting statistical research using Minitab, SPSS and SAS. Collaborated with the Office of Planning and Institutional Research. Planned and executed an academic research budget. Hired and supervised graduate assistants.
- Provided network and system implementation in a client/server environment. Supported Pathworks as well as Banyan-Vines and Novell networks. Managed the Colleges' primary domain service, gopher, and Web services. Served as the UNIX system administrator and monitored security alerts.
- Supported end-users who were using Data General's AOS/VS.
- Developed "intelligent" FoxPro database applications to facilitate data entry, cleaning and analysis.
- Provided IT training for faculty and students. Provided desktop publishing support to faculty.
- Maintained relations with a variety of hardware and software vendors.
- Evaluated and acquired applications for general use by faculty and students.
- Developed policies and guidelines pertaining to academic computing.
- Instrumental in implementing and supporting College's first Internet service.

Morehead State University

Morehead, KY

Academic Computing Consultant

9/85 – 9/87

- Reported to the Director of the Computer Center.
- Sole staff member responsible for academic computing support to both faculty and students.
- Served as a backup system administrator and security officer for PRIME minicomputers.
- Created and maintained faculty and student accounts.
- Developed policies and guidelines pertaining to academic computing.
- Supported the use of BITNET applications.
- Provided IT training and workshops for faculty and students.

Trenton Jr. College/Trenton R-9 Schools (now known as North Central Missouri College)

Trenton, MO

Data Processing Instructor/District Computer Specialist

12/82 – 9/85

- Reported to College President/School Superintendent of the last K-14 school district in the country.
- Served as a full-time faculty teaching a two-year, state-approved and accredited data processing program.
- Served as a programmer for student online registration system (COBOL) and the Head Start Agency. Provided IT training and support to K-14 teachers and faculty throughout the school district.
- Provided system administration and security for a Prime minicomputer.
- Configured, installed and maintained all computers throughout the K-14 school district.

Radio Shack Computer Store

Jefferson City, MO

Computer Marketing Representative/Manager

9/81 – 12/82

- Manager of first Radio Shack Computer Store in mid-Missouri.
- Managed computer equipment inventory, sales and after-sales support.

Great Rivers Council, B.S.A.

Columbia, MO

District Executive

9/76 – 9/81

- Provided executive leadership for all aspects of the Boy Scout, Cub Scout and Explorer programs in two districts. Developed programs and recruited leadership for over sixty Scouting units in each district.

- Worked with civic, school and government leaders to advance the scouting movement. Reorganized units struggling or not meeting and trained volunteer leadership.
- Organized and executed district-wide and council-wide events.
- Provided leadership for the district's Sustaining Membership Enrollment (SME) financial campaigns.
- Developed assembly language & basic programs to support SME and career interest surveys in high schools.

Strategic Air Command HQ

Offutt AFB, Omaha, NE

Computer Systems Repairman

5/72 – 5/76

- Maintained two ANFSQ31-465L 2nd generation IBM mainframe computers (50-bit word).
- Specialized in core memory and associated electronic circuitry.
- Possessed a Top Secret Security clearance with an extensive FBI background investigation.

TEACHING EXPERIENCE

Management Systems (CSC200) <i>Delivered streaming video within mGen and WebCT</i> Eastern Connecticut State University, Willimantic, CT	2000 - 2003
Introduction to Database Programming; Advanced Data Base Programming The Center for Management Development, Bryant College, Smithfield, RI	1991 - 1992
Microcomputer Applications & Evaluation (CSC371) Bryant College, Smithfield, RI	1987- 1994
PASCAL Programming Morehead State University, KY	1985 –1986
Data Structures; Pascal; Assembly Language; COBOL; FTN; BASIC Trenton Junior College, Trenton, MO	1983 –1985

SELECT PROFESSIONAL MEMBERSHIPS

- EDUCAUSE
- EDUCAUSE Center for Applied Research (ECAR)
- CSU system-wide Information Technology Advisory Committee (ITAC)
- Past memberships include Project Management Institute, Association for Computing Machinery (ACM), ACM Special Interest Group on University and College Computing Services (SIGUCCS--served as Connecticut Chair 2002-2004), Northeast Regional Computing Program (NERCOMP--served as an Institutional Representative 2004-2006), Connecticut Higher Education Instructional Technology Training Consortium (CHEITTC--Served as Vice President of Membership and Communication 2002-2004), Connecticut Distance Learning Consortium (CTDLC), SHINE (Higher Education Security Group in Northeast), National Prime Users Group (NPUG), National Association of Desktop Publishers and DECUS (National DEC Users Group) and CRIMLUG (tri-state, DECUS Local User Group).

COMPUTER CONSULTING

- Coca-Cola Company, Trenton MO (*past*)
- Attleboro-Pawtucket Savings Bank, Pawtucket, RI (*past*)
- Getty Petroleum Corporation, East Providence, RI (*past*)

HONORS AND AWARDS

- Cambridge Who's Who Professional of the Year for 2007-2008 representing IT Services in Higher Education (October 2007)
- Accepted into the Manchester Who's Who Registry (January 2006)
- CIT awarded two Connecticut Quality Improvement Award Innovation Silver Prizes (July 2005)
- ACM SIGUCCS Competition Judge (2002)
- CIT awarded first place in nation-wide competition among universities and colleges for its Passport to Technology CD (*mailed to all incoming freshman and transfer students*) (Fall 2001)
- Served as a Session Chair for SIGUCCS in Portland, OR (Fall 2001)
- Advisory Board, Instant Access Technologies (1992)
- Recognized in Who's Who in Rhode Island (1989)
- Master Mason, 32 degree (February 1987)
- Computer Marketing Award, Radio Shack, Tandy Corporation (1982)

Stephen L. Frazier

- Distinguished Executive, North Central Region, BSA National Award (1979)
- Woodbadge Staff (Adult Leadership Training), North Central Region, BSA (1979)
- Miss Missouri Pageant Board of Directors and State Publicity Director (1979 – 1980)
- Board of Directors, Mexico Jaycees (1979 – 1980)
- Scoutmaster, BSA (1974-76, 1987–89)
- Eagle Scout, BSA (May 1968)

HOBBIES AND INTERESTS

- Amateur Radio Operator (Extra Class FCC License), mountain biking, kayaking, salt and fresh-water fishing.
- Served as a member and an officer of various community organizations including a women and infants shelter, a psychologist's firm and various leadership positions in church.
- A current member of the North Bay Corvette Association (1988 35th Anniversary Corvette)