### ACADEMIC SUPPORT SERVICES

Advising, Tutoring Services, EOP, Library & Makerspace



### Presenters

#### **Academic Support Services**



Krystal Loera Academic Advising



Matthew Tener Tutoring Services



King Xiong EOP



Margot Hanson Library



**Erin Cole** Makerspace



## Laboratory Building

#### Student Engagement & Academic Success (SEAS) Center





## **Academic Advising**

Krystal Loera, University Advisor

- Support cadet success by helping them to navigate university requirements, policies, and campus resources and/or services to achieve their academic goals
- In partnership with faculty/program coordinators, develop plans to complete university requirements for graduation in an efficient and timely manner
- Facilitate college management skills workshops, e.g., goal-setting, time-management; maintain The Passport system; and lead advocacy efforts
- (707) 654-1785 / <u>advisor@csum.edu</u> / <u>csum.edu/web/university-advising</u>



## **Tutoring Services**

### Matthew Tener, Coordinator

- Schedules learning support appointments for academic subjects offered at Cal Maritime, many available seven days per week via The Passport (meetings currently via Zoom)
- In partnership with faculty, assigns in-class tutors and Supplemental Instruction leaders to assist cadets enrolled in laboratory sections and historically difficult courses
- All cadets recommended to participate in tutoring, not just those struggling in classes; previous data shows our most successful cadets have attended tutoring
- (707) 654-1081 / <u>tutoring@csum.edu</u> / <u>csum.edu/web/tutoring-services</u>



## Educational Opportunity Program (EOP) King Xiong, Coordinator

- Empowers cadets from low-income and educationally disadvantaged backgrounds to meet educational and personal goals by providing social, academic, and financial support
- Offers eligible students peer mentoring; EOP advising; priority access to Tutoring Services; EOP grants; Summer Bridge program; and academic skill and career development
- Facilitates EOP Summer Bridge, a pre-orientation program allowing incoming EOP cadets to become familiar with the campus' resources and build a support community
- (707) 654-1288 / <u>kxiong@csum.edu</u> / <u>csum.edu/eop</u>



### Library Margot Hanson, Instruction & Outreach Librarian





## Library

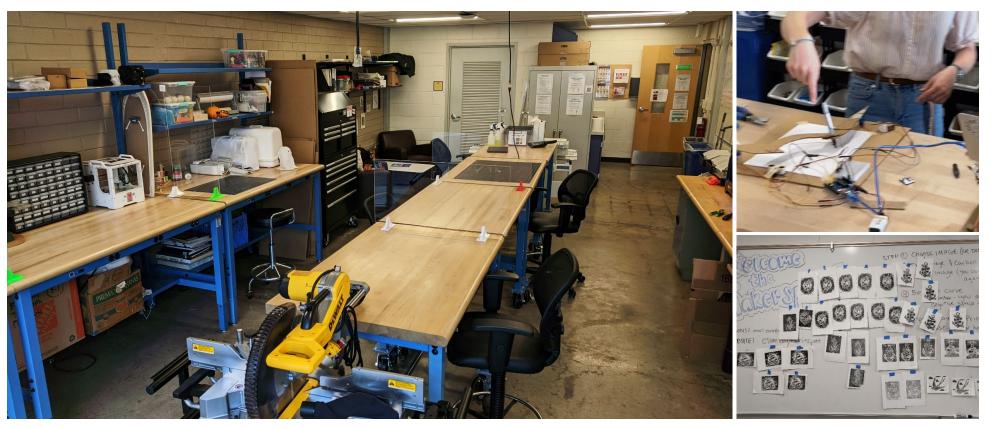
### Margot Hanson, Instruction & Outreach Librarian

- Acquires and manages academic information resources, the development of information fluency, and the provision of excellent services to the campus community
- Offers cadets research consultations, information requests, and other assistance during business hours (M-F, 0800-1700) and via the 24/7 online chat reference
- Facilitates virtual access to e-books, databases, digital subscriptions, streaming media, physical materials/equipment, and reserving on-campus study space
- (707) 654-1090 / <u>library@csum.edu</u> / <u>library.csum.edu/home</u>



## Makerspace

#### Erin Cole, Technician





# Makerspace

### Erin Cole, Technician

- A free resource for projects and creativity to encourage collaboration/endless learning, and to support innovators/designers within our campus community
- Events and tool trainings
- Equipment for a variety of projects, including:
  - 3D Printers
  - Soldering irons
  - Sewing embroidery machines
  - Laser Cutter

- PCB Mill
- Vinyl cutter
- Common hand/power tools
- (707) 654-1231 / ecole@csum.edu / csum.edu/makerspace/index.html



## Q&A

### Ask questions in the chat

- We will attempt to answer questions as fully as possible within our allotted time and provide appropriate referrals as necessary
- Please feel free to contact us with questions specific to your student via e-mail
- Thank you for joining us today, we appreciate your time and questions





### CALIFORNIA STATE UNIVERSITY MARITIME ACADEMY

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